



Quality Management System Handbook

Quality Management System

We aim to offer a Quality Management System certified to BS EN ISO 9001:2015 that covers the full scope of our operations, to which all clauses are relevant and included in our Quality Management System, (QMS), reflecting our commitment to achieving the highest standards.

Quality Policy

The scope of HMS Engineering's core business is the provision of the following:

- **Customer engagement, solution concept and design, manufacturing and installation.** HMS Engineering are a leading provider of bespoke items to Clients with specialised requirements from idea to manufacturing and installation. HMS will measure and monitor ON Time delivery performance. HMS will measure and monitor the profit performance of individual Jobs.
- **Project Management.** Our Project Management system supports the customer through the lifecycle of the project. From simple jobs through to complex clients' requirements, inclusive of consultancy, engineering solutions, supporting documentation and support staff.
- **Worldwide Capacity.** We offer a worldwide capability and have proven worldwide deployments.

The quality policy of HMS Engineering is to provide the highest level of service possible, with a continuous commitment to improvement to meet customer requirements and expectations, always. We view all our commercial operations and administrative facilities through a 'risk based' approach, ensuring minimum disruption to our products whilst complying with all the statutory and regulatory requirements.

To improve and maintain a safe working environment for all employees. All personnel have seen and understood the requirements of this quality policy and we constantly monitor our quality performance against objectives. Changes will be evaluated, risk assessed and implemented in a planned manner considering all the relevant clauses of the standard.

Quality Policy approved by

Name: HW Spooner
Position: Director

Signature:

Date: 08/02/24